

# GLATFELTER PRIVACY POLICY – YOUR PRIVACY RIGHTS

## The Purpose of the Privacy Policy:

At Glatfelter, we are committed to protecting the privacy of our customers and users of our website. This Privacy Policy sets forth Glatfelter's policy on gathering and the use of information collected on our website and advises you of your privacy rights.

There may be links from our website to other websites, but this Privacy Policy applies only to this website and not to websites of other companies or organizations to which this website may be linked.

Although you are required to register to access our website, you may also choose to provide Glatfelter with personal information when you visit certain areas of the website.

This Privacy Policy is being placed as a link on the bottom of Glatfelter's home page, a practice that is becoming an industry-standard location for such website privacy policies.

## The Information Collected:

Glatfelter gathers limited personally identifiable information on our website, primarily by asking you to provide such information. Glatfelter may also collect other information not connected to your identity.

## The "Contact Us" E-mail Form:

Consumers and users of the website can use the "Contact Us" e-mail form to send an e-mail to our staff or provide feedback by email. The personally identifiable information we request or you provide may include your name, address, e-mail address, telephone, city, state, zip code and country. This information is used to respond to you and to provide you any information or materials you may request. If you request or choose to receive additional information from us, we will use your contact information to send you additional materials or information.

## Children:

This website is not generally directed to children under the age of thirteen. Glatfelter does not knowingly collect personal information from anyone under the age of thirteen without parental consent. If you become aware that we have collected personal information from a child under the age of thirteen without parental consent, please let us know immediately so we can take appropriate action.

## Rewards Programs:

Glatfelter collects personal information from users in order to market, maintain, monitor and administer our rewards program, including performing analytics to help ensure the programs best meet the needs of users and Glatfelter.

## Server Log Information:

Glatfelter logs IP addresses. We may analyze trends, administer the website, track patterns of page views and gather broad demographic information such as browser type, for aggregate use. IP addresses are not linked to personally identifiable information.

## Cookies:

Cookies are small data files that are downloaded onto your computer when you visit a particular website. We use performance cookies to collect information on how visitors use our website, i.e., which pages visitors go to most. We use these cookies to collect information anonymously on the pages you have visited. If you have provided personal data through our site, we may combine this information with information from our web analytic services and cookies to analyze how you use the site in more detail. Glatfelter does not share personal information with external companies or third parties.

## Disclosure of Information:

Glatfelter will not disclose personally identifiable information you provide on this website to any third parties other than to a Glatfelter agent, unless (i) you give permission to share the information, (ii) it must be shared in order to comply with valid legal requirements such as law, regulation, warrant, subpoena or court order, or (iii) we must respond to an emergency or to protect the rights, property, safety or security of third parties, users of our services or the public. Glatfelter may disclose your personally identifiable information to a third party acquiring all or substantially all of our assets, as well as to its attorneys and consultants. If Glatfelter transfers your information to an acquiring third party, we will use reasonable efforts to direct acquirer to use your information in a manner consistent with this notice. Also, if any bankruptcy or reorganization proceeding is brought by us or against us, your information may be considered a company asset that may be sold or transferred to third parties.

## Our Commitment to Data Security:

This website incorporates appropriate safeguards using industry standard technology to heighten the security, accuracy and privacy of any personal information collected. Glatfelter has put in place reasonable physical, electronic and managerial precautions to protect such information from loss and misuse. No electronic data transmission or storage or information can be completely secure. We cannot warrant or guarantee the security of any information you transmit to us or that we acquire. Accordingly, you must use our website and related services at your own risk. Our security and privacy policies are periodically reviewed and enhanced or updated as required.

## Consent to Transfer and Processing of Your Personal Information:

Glatfelter operates our services in the United States and in other countries and we may transfer your information to the United States or other countries for storage and processing. By using this website or providing us with any information, you consent to the collection, processing, maintenance, and transfer of such information in and to the United States and other countries in which the privacy laws may not be as comprehensive as those in your country or residence or citizenship.

## Choice/Opt-out:

When Glatfelter asks for information from you, it will only use your personal information for the purpose stated. Glatfelter further will not share your personal information with any non-agent third parties. If we would like to use your personal information other than for the purpose stated or wish to share your information with non-agent third parties, Glatfelter would provide you an opportunity to “opt out.” Additional requests regarding opting out may be forwarded to us via the “Contact Us” email form on our website, as discussed above.

Glatfelter takes all reasonable steps to honor your choice to opt out, subject to legal or contractual obligations and reasonable notice. Glatfelter may store personally identifiable information in long-term archives or back-ups or retain your opt out choices. We also may delete personally identifiable information from time to time and we disclaim any liability arising out of or related to such deletion of personally identifiable information.

## Policy Change:

If Glatfelter alters its Privacy Policy, any changes will be posted on the website so that you are always informed of the information we collect about you, how we use it and the circumstances under which we may disclose it. Please check back to our website from time to time to ensure you are aware of our current Privacy Policy.

## Questions:

We hope you enjoy our website and visit us again. If you have any questions about our Privacy Policy or you believe that Glatfelter has not adhered to its Privacy Policy, you can contact us via phone at 1-866- 744-7380 or via email at [GeneralCounsel@glatfelter.com](mailto:GeneralCounsel@glatfelter.com) or write us at:

Glatfelter  
Attn: General Counsel  
96 South George St., Suite 500  
York, PA 17401 U.S.A.

## Acceptance of the Terms of this Policy:

BY USING THIS WEBSITE, YOU SIGNIFY YOUR ASSENT TO THE TERMS OF THIS PRIVACY POLICY. IF YOU DO NOT AGREE TO THE TERMS OF THIS PRIVACY POLICY, THEN PLEASE DO NOT USE THIS WEBSITE. Your continued use of this website following the posting of changes to these terms will mean you accept those changes.